

BROADBAND SOCIAL TARIFF DEALS IN DUMFRIES & GALLOWAY (March 2026)

Provider	Package	Download speed	Landline?	Monthly price	Contract length	Eligibility	How to apply
*BT	Home Essentials No Income – Unlimited Fibre	36Mbps	Yes – unlimited calls anytime	£16	12 months	Universal Credit with no income from paid employment	Online or phone 0800 800 150
*BT	Home Essentials Unlimited Fibre	36Mbps	Yes – add from £2 per month	£21	12 months	Universal Credit Pension Credit (guarantee credit component) Employment & Support Allowance (ESA) Jobseekers' Allowance (JSA) Income Support	Online or phone 0800 800 150
*BT	Home Essentials Unlimited ADSL (for areas where an ADSL connection and no fibre)	16Mbps	Yes – unlimited calls anytime	£15	12 months	Universal Credit Pension Credit (guarantee credit component) Employment & Support Allowance Jobseekers' Allowance Income Support	Online or phone 0800 800 150
*BT	Home Essentials Fibre 2 Plan	67Mbps	Yes – add from £2 per month	£24	12 months	Universal Credit Pension Credit (guarantee credit component) Employment & Support Allowance Jobseekers' Allowance Income Support	Online or phone 0800 800 150
**NOW	Broadband Basics - Fab Fibre	36Mbps	Yes – pay-as-you- use calls plan at no extra cost	£20	1 month – rolling monthly	Universal Credit Pension Credit Income-based ESA	Online

						Income-based JSA Income Support	
**Sky	Broadband Basics	Options: ~full fibre 75 Mbps or 150Mbps ~part fibre superfast 35Mbps or 80Mbps ~copper – Essential Plus	Yes – Sky Pay As You Talk – just pay for the calls you make Add a free data plan with Sky Mobile for 12 months (unlimited calls and texts; roll on unused data)	£20	24 months	Universal Credit Pension Credit Income-based ESA Income-based JSA Income Support	Online or phone 0333 759 3143
Virgin Media	Essential Broadband	15Mbps	No	£12.50	30-day rolling	Universal Credit Pension Credit Income-based ESA Income-based JSA Income Support	Online using live chat
Virgin Media	Essential Broadband Plus	54 Mbps Can add Virgin Media stream box for one-off £10 set-up fee	Can add Flex TV stream box for £10 one-off set-up fee	£20	30-day rolling	Universal Credit Pension Credit Income-based ESA Income-based JSA Income Support Reduced Earnings Allowance	Online using live chat

						Disability Allowance	
Vodafone	Fibre 2 Essentials - full fibre	73 Mbps	Yes – pay-as-you-go calls	£20	12 months	Universal Credit Pension Credit Income-based ESA Income-based JSA Income Support Reduced Earnings Allowance Disability Allowance Personal Independence Payment	Online or by visiting Vodafone store
TalkTalk (in partnership with Department of Work & Pensions)	Fibre 35 broadband for jobseekers who have no internet	35Mbps	No	Free – voucher scheme	6 months max	JSA Universal Credit	Referral from Job Centre who will determine eligibility

*Existing EE and Plusnet broadband customers can switch to BT Home Essentials social tariff packages at any time with no exit fee – can call to switch on 0800 800 150

**Only available to existing NOW or Sky customers. However NOW Powered by Sky is open to new customers – call Sky on 0333 759519

MOBILE SOCIAL TARIFF DEALS IN DUMFRIES AND GALLOWAY (March 2026)

Provider	Package	Monthly price	Eligibility	Contract	How to apply
O2	Unlimited calls & texts 10GB data	£10	Universal Credit Pension Credit (guarantee credit)	Rolling monthly – SIM only	Current customers – live chat or call 202 from your mobile

	30-day airtime plan Roam within EU		Income Support Income-based JSA Income-based ESA		New customers – phone 03448 090 202 ***
SMARTY	Unlimited calls & texts Unlimited data 4G & 5G (where available) Roam within EU (up to 12 GB) No credit checks No speed caps No annual price rises	£12	Universal Credit Pension Credit Income Support Income-based JSA Income-based ESA	Rolling monthly – SIM only	Online or via Live Chat
VOXI for NOW by Vodafone	Unlimited calls and texts in UK Unlimited data in UK	£10	Universal Credit Pension Credit Income Support JSA ESA Personal Independence Payment Disability Allowance	Rolling 30-day subscription - but after 6 months must move onto VOXI's standard £10 per month plan when data will be capped at 20GB but unlimited calls and texts continue	Online - chatbox

***Switch to new social tariff provider - request a PAC/STAC code from current provider by texting 'PAC' to 65075 or 'STAC' to 75075, calling them or online.